



211

YOUR COMMUNITY RESOURCE DATABASE

211 helps connect residents across Michigan with up to date local community resources that serve members of the public in need. As a part of your **Community Information Exchange (CIE)**, our highly curated database can help connect more than 27,000 available programs and resources, each supplying vital community support. We've developed a robust statewide resource database so that you don't have to.

Whether it's housing, food, healthcare, or paying utility bills, our experienced team can help identify a resident's needs and recommend local or statewide resources that can assist and deliver the necessary services when appropriate – 24 hours a day, seven days a week. Using our technology and our specialists, Michigan 211 can help enhance processes to improve the living circumstances of all Michiganders, no matter the issue.

COMMUNITY INFORMATION EXCHANGE (CIE) CAPABILITIES

- Actively participate in Michigan's leading interoperable CIE using any existing software platform
- Easily get notified about referrals to your programs and communicate with existing ones
- Access to a highly curated social services resource directory
- Receive appropriate referrals electronically for services you provide, integrated with your existing workflow
- Real-time updates about referral intervention, reducing duplication and unnecessary efforts

NOTABLE FACTS ABOUT MICHIGAN 211

1.4M+
support requests
by Michiganders
in 2024

Specialist care in
180+
languages

27K+
programs and
resources available



CONNECT WITH 2-1-1

For more information on Michigan 211, including how you can further strengthen your partnership, please **visit mi211.org** or contact us at **CIE@mi211.org**.